



# YOUR

## Business is our Business

Please consider the following because we care about our industry. Please ask these **15** questions when considering a purchase of a Waste Water Treatment System.

- 1) How long has your supplier been in business in Australia? Are they going to be around long enough for your warranties?
- 2) Does the solution offered have a strong reliance on electronics?
- 3) Has the system been engineered from the ground up for Australia's environmental conditions?
- 4) What sort of warranty does the supplier offer on their tank?
- 5) What sort of warranty does the supplier offer on their pumps?
- 6) What sort of warranty does the supplier offer on their blowers?
- 7) What wattage is required to keep the system running over a year? This will have a direct impact on your wallet in terms of on-going running costs.
- 8) Does your supplier use accredited installers?
- 9) Does the supplier meet all Government Standards / Requirements (including health requirements) for the complete system – Tanks through to the irrigation system?
- 10) Does the supplier have their own service network ensuring staff are fully trained and certified?
- 11) Does your supplier have an award winning quality control process ensuring that the system will be delivered when it should? Do they back this through guarantees?
- 12) Does your chosen supplier have access to all components in the system at any given time?
- 13) Will the solution provided look after itself during long periods of absence?
- 14) Does the supplier liaise with the council and do free applications?
- 15) Does the supplier provide free on site inspection like bioCycle?